



WELCOME



We would like to welcome you to Grover Beach and provide you with a little information that might be useful.

The City of Grover Beach bills bi-monthly for water and sewer service. We bill the north side of town one month and the south side of town the next month. The City’s sewer fee is for maintenance of the sewer lines which delivers the raw sewage to the treatment plant in Oceano. The South San Luis Obispo County Sanitation District fee, which is set by the District, is paid to them for the treatment of the sewage.

The Storm Water Fee is to offset the cost to the City of State-mandated programs to manage the water run-off that occurs from “impervious” surfaces, meaning surfaces that do not allow water to penetrate or pass through.

Below is the detail of a Water and Sewer Utility Bill. Water consumption is based on the actual usage during the two-month billing cycle and is calculated on a tiered rate. The example below assumes a use of 26 hundred cubic feet (hcf) of water. 100 cubic feet of water equals 748 gallons.

City Sewer (flat rate)	\$19.84
Sanitation District (flat rate)	\$29.72
Storm Water (flat rate)	\$9.28
Residential 3/4” Water Meter (flat rate)	\$19.64
Water Consumption (tiered rate – see below)	\$90.34
Utility Tax (1% of Water fees)	<u>\$1.10</u>
Total Bi-Monthly Utility Bill	\$169.92

Tiered Residential Water Rates – Charge is per unit of water

First 12 Units of Water	\$3.26	(12 x \$3.26 = \$39.12)	\$39.12
Next 8 Units of Water	\$3.44	(8 x \$3.44 = \$27.52)	\$27.52
Next 22 Units of Water	\$3.95	(6 x \$3.95 = \$23.70)	<u>\$23.70</u>
Over 42 Units of Water	\$4.47		\$90.34 Total Consumption Billed

After you have received your first regular utility bill, you may sign up for a service which we provide at no charge that will send you a notification via email that your bill is ready to be viewed online. This service is available by going to our website at www.grover.org and on the left side of the home page you will see “Online Payments”.

You may also pay your utility bill with a credit card online, but there will be a \$3.50 charge for paying with a credit card. (Credit card payments are not accepted in person at City Hall.) However, we also offer Auto Pay Service which automatically deducts the bill amount from your checking account on the payment due date. You still receive your statement, and/or email notification if you have signed up for that service, so that you will know the amount that will be deducted. The application for Auto Pay is also available on our website and this service is at no cost.

Telephone Numbers (805) area code unless otherwise designated:

South County Sanitary Service (trash & recycling service)	489-4246
PG&E (electricity) www.pge.com or	1-800-743-5000
So. Calif. Gas Co. (natural gas) www.socalgas.com or	1-800-427-2200
Charter (cable television) www.charter.com or	888-438-2427
South County Area Transit (bus transportation service)	773-5400
(The City of Grover Beach sells bus passes for your convenience.)	
Child Care Resource Connection	541-2272
Grover Beach Community Library	481-4131
Five Cities Fire Authority	473-5490
San Luis Obispo Superior Court	
Traffic Division	473-7070 – or – 781-5696
Civil & Small Claims Division	473-7077
Criminal Division	473-7072 – or – 781-5670

City Hall Telephone Numbers

Administrative Services Department	473-4550
Utility Billing & Business Tax Certificates	473-4550
City Management Department	473-4567
City Clerk	473-4568
Human Resources	473-4564
Community Development Department	473-4520
Building Inspection Requests	473-4527
Parks and Recreation	473-4580
Facility Rentals	473-4580
Public Works Department	473-4520
Code Enforcement	473-4520
Police Department	473-4511
Emergency	9-1-1
Mayor and Council Members	473-4567

Listed below are the monthly City meeting dates. All regular meetings are open to the public and are held in the City Council Chambers located at the Grover Beach City Hall, 154 South 8th Street, unless noted otherwise. Agendas are posted at City Hall and www.grover.org. City Council meetings are televised on the City's Government Cable Access Channel 20. Your presence and participation at City meetings are invaluable contributions to good government and good community.

City Council	1 st and 3 rd Mondays at 6:30 p.m.
Planning Commission	2 nd Tuesday at 6:30 p.m.
Traffic Committee	2 nd Thursday at 9:30 a.m. (as needed)
Parks, Recreation & Beautification Commission	3 rd Thursday at 6:30 p.m.
Citizen Oversight Committee	(meetings are scheduled as needed)

(August 13, 2013)