

APPLICATION FOR WATER AND WASTEWATER SERVICE



City of Grover Beach

154 South 8th Street
Grover Beach, CA 93433
Phone: (805) 473-4550
Fax: (805) 473-4556

www.groverbeach.org
cityhall@groverbeach.org

*Tenant Deposit: \$259

Set-up Fee:\$110

Owner: _____

Tenant: _____

Agent: _____

Service Address: _____

Date service is requested to begin: _____ (Date cannot be on a weekend or holiday.)

Applicant's Name:

Mailing Address: _____

Home Telephone: _____

Work Telephone: _____

Cellular Telephone: _____

E-Mail: _____

Driver's License: _____

Last 4 of Social Security #: _____

Employer: _____

Occupation: _____

Employer's Address: _____

Co-Applicant's Name:

Mailing Address: _____

Home Telephone : _____

Work Telephone: _____

Cellular Telephone: _____

E-Mail Address: _____

Driver's License: _____

Last 4 of Social Security #: _____

Employer: _____

Occupation: _____

Employer's Address: _____

Emergency Contact Person: _____ Telephone: _____

Address: _____

By signing below, I / we agree that I/we am responsible for payment of any and all fees and charges generated for water and sewer service to the above property. I/we understand that if this property is rented out, I/we am financially responsible for the water service as long as it is under my name. I / we agree to make a refundable security deposit as specified by City resolution, to pay a set-up fee, and to abide by all regulations pertaining to the provision of water and wastewater services by the City.

Signature of Applicant: _____ Date: _____

Signature of Co-Applicant: _____ Date: _____

Receipt Number: _____

Account Number: _____

*The tenant deposit is due in the form of cash, check, or money order when submitting the application for water service.

FREQUENTLY ASKED QUESTIONS

1. What are the rates for water usage?

Tier	Use	Single-Family	Landscape	All Other
1	0-10 units	2.90/unit	6.52/Unit	6.28/Unit
2	11-22 units	5.99/unit		
3	> 22 units	8.64/unit		

1 unit equals 748 gallons.

2. How can I start or cancel service?

- To **start** service, visit www.groverbeach.org, click the “Departments” tab, click “Administrative Services” tab, then click “Utility Services.” Complete the application and submit it via mail, fax, or in person.
- To **cancel** service, complete the service cancellation request form on our website and email or fax it to 805 473-4556. The form can also be completed at City Hall and submitted in person. Please note service cancellations cannot be on a weekend or Holiday.

3. How can I pay my water bill?

- Cash: pay at City Hall at 154 South 8th Street, Grover Beach
- Check or Money Order: Mail or drop in drop box at City Hall.
- Credit/Debit Cards: Visit www.groverbeach.org and click the box that says “Online Bill Pay”. Credit cards are also accepted in person at City Hall.
- AutoPay Program (payment is automatically deducted from your bank account): Customer must complete an “Automatic Bill Payment Authorization Form” (available at groverbeach.org).
- Through your personal online banking system.

4. How do I make changes to my account?

- Please contact our office at cityhall@groverbeach.org to make changes to your account.